

Greyhound loyalty card General Conditions:

The loyalty card is non-transferable and must be presented at the till at the time of purchase.

The points gained will then be assigned to your account.

Purchases prior to card introduction will not accrue points.

Greyhound rickall cannot be held responsible for unauthorised use of the loyalty card, or for lost or stolen vouchers. Please let us know as soon as possible if you change your name, address, or email address. These changes can be made by filling in a new loyalty form and we will update your details.

Our responsibilities in respect of the loyalty scheme are as set out in these terms and conditions.

These terms and conditions are subject to the laws of England and Wales.

#### UPDATED REWARD CARD REWARDS

Collecting Points: 1 . To collect points for a purchase you must present your loyalty card at the main till before you pay. If you do not have your loyalty card with you, you will not be able to

claim your points. 2 . You will receive 1 point for every transaction at the Bar. Points are awarded after any discounts have been deducted from your purchase and are awarded only on the final amount you transactions cannot be split up.

. 3 . A Greyhound gift voucher worth £5 will be automatically generated by our staff each time you have earned 500-points on your account. This can then be redeemed against future purchases These will expire after 3months from the date the voucher is issued. once your voucher is issued 500 points will be deducted from your card.

4 . The Loyalty card always remains the property of Greyhound rickall, and we reserve the right to change or alter the terms and conditions of the operation of the scheme. If we decide to do so, we will seek to let you know in reasonable time by displaying notices in the pub and online.

5 . Lost, damaged or stolen cards can be replaced but will incur a fee of £2 .

6 . A £5 joining fee will be paid at the sign-up stage and automatically open the card holder up to the current month special offer.

7. To receive the monthly offer you must have your card at the time of purchase.

8. all card holders will receive 5% discount on all full price products and cannot be used in conjunction with any other offer .

8 . Monthly offers will be displayed in the bar and online become active on the 1st of every month and run for the entire month.

The Greyhound rickall has the right to remove the rewards card, change the deals and rewards and alter the points scheme of the rewards card at any time without warning.

Privacy Policy and Data Protection: Any personal information we gather from you for the purposes of the administration of the scheme will be held securely by us in accordance with Data Protection law and will not be passed on to any third party. We may seek to contact you by email to keep you informed of any significant changes to the schemes, and to alert you to any special offers which we believe may be of interest to you. For instance, we may decide to offer customers double points one weekend, and we would like to let you know about that if we do. If you do not want to receive these alerts please indicate on the space provided on your application form.